

QUINN INTERNAL AUDIT SERVICES LTD: SUMMARY OF INTERNAL AUDIT

AREA	TOPIC	2019/20	2020/21	2021/22	2022/23
GOVERNANCE	Assurance Statement		✓		
	Business Planning and Risk Management	✓			
	Development				
	Procurement				✓
	Complaints Handling and Outcomes		✓		
HOUSING	Allocations			✓	
	Tenant Participation				✓
	Rent Arrears and Universal Credit		✓		
	Anti-Social Behaviour				✓
MAINTENANCE	Gas Safety	✓			
	Asset Management inc. Planned and Cyclical Maintenance		✓		
	Responsive Repairs			✓	
FINANCE	Budget Setting & Control	✓			
	Payments inc. Credit Card and Payroll		✓		
ICT	ICT Management Controls			✓	
ANNUAL FOLLOW UP	Follow up	✓	✓	✓	