

Landlord performance > Landlords > Craigdale Housing Association Ltd

Engagement plan from 31 March 2023 to 19 October 2023

Landlord name

Craigdale Housing Association Ltd

Publication date

31 March 2023

Regulatory status

Compliant

The RSL meets regulatory requirements, including the Standards of Governance and Financial Management.

Why we are engaging with Craigdale Housing Association Ltd (Craigdale)

We are engaging with Craigdale about its **governance**.

Craigdale notified us about an employment matter in June 2022. It commissioned an independent investigation into this matter which identified some weaknesses in Craigdale's governance.

Craigdale is developing a comprehensive action plan to address the findings of the independent investigation. Craigdale is engaging openly and constructively with us as it addresses these matters.

What Craigdale must do

Craigdale must:

- provide us with a copy of the action plan, detailing how it intends to address the findings of the independent investigation; and
- provide us with quarterly updates on its progress with the action plan.

What we will do

We will:

- review the action plan setting out how Craigdale intends to address the findings of the independent investigation;
- review the quarterly updates on progress with the action plan and liaise as necessary; and
- update our published engagement plan in the light of any material change to our planned engagement with Craigdale.

Regulatory returns

Craigdale must provide us with the following annual regulatory returns and alert us to notifiable events as appropriate:

- Annual Assurance Statement;
- audited financial statements and external auditor's management letter;
- loan portfolio return;

- five year financial projections; and
- Annual Return on the Charter.

It should also notify us of any material changes to its Annual Assurance Statement, and any tenant and resident safety matter which has been reported to or is being investigated by the Health and Safety Executive or reports from regulatory or statutory authorities or insurance providers, relating to safety concerns.

Our lead officer for Craigdale Housing Association Ltd is:

Dean Reynolds

Regulation Manager

0141 242 0276

dean.reynolds@shr.gov.scot

Back to landlord documents



Scottish Housing
Regulator

